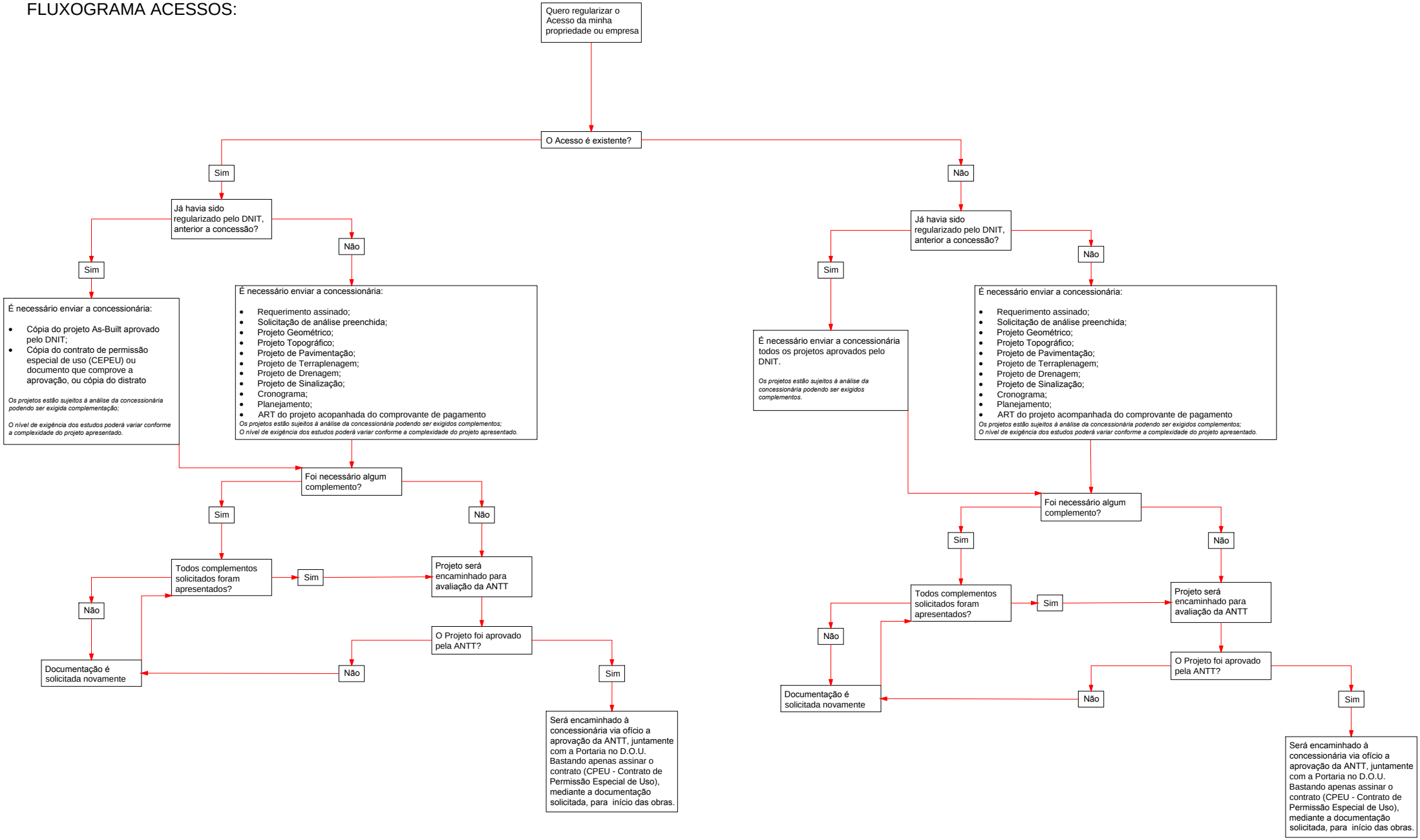FLUXOGRAMA ACESSOS: